

**Activity:** Briefly describe how the processes below are implemented into your outcomes programs.

**Step 1 Instructions:** Double-click on any sticky note to type a response.

**Step 2 Instructions:** Click on the sticky note once, then on the smiley face to add a "reaction."

Program	Application	Home Checks	Appointments	Landlord Approval	Fees
<b>Adoptions</b>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Ex: Online-only application</p> <p>application on line - they have to fill out a profile for themselves; we prefer in person but do virtually as well</p> <p>online application that has a ton of questions. paper application that has hardly any questions</p> </div> <div style="width: 30%; text-align: center;"> <p><b>In-person</b></p> <p>online and in person paper app</p> </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Ex: None, we only ask for a photo of their fenced yard for dogs</p> </div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Ex: Meet &amp; greet appointment prior to adoption</p> <p>Calls to make the appointments</p> </div> <div style="width: 30%;"> <p>We do Saturday apt only since we get so busy</p> <p>adoption appointments with approved application</p> </div> <div style="width: 30%;"> <p>Q&amp;A session to see if they have any questions.</p> </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Ex: Only required if living in an apartment</p> <p>we require landlords approval for people to be approved to adopt</p> </div> <div style="width: 30%; text-align: center;"> <p><b>do not require</b></p> <p>Used to require landlord approval</p> </div> <div style="width: 30%;"> <p>We require LL approval for anyone that does not own their home. We also require college</p> </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Ex: \$200 for dogs &amp; \$100 for cats. Kittens are free during kitten season</p> <p>We always have reduced fee specials. We can waive fees as well.</p> </div> <div style="width: 30%; text-align: center;"> <p>anywhere between 0-275</p> <p>we run adoption specials all the time</p> </div> <div style="width: 30%;"> <p>Will waive all adoption fees if it means an animal will be adopted</p> <p>rom \$10 to \$2500f</p> </div> </div>
<b>Foster</b>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>online</p> <p>online or in person</p> </div> <div style="width: 30%;"> <p>fosterers must have an application as well</p> <p>reasonable application with virtual orientation after</p> </div> <div style="width: 30%; text-align: center;"> <p>online plus online class</p> <p><b>Survey only</b></p> </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%; text-align: center;"> <p><b>do not require</b></p> </div> <div style="width: 30%;"></div> <div style="width: 30%; text-align: center;"> <p>home visit in person</p> </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>appt to pick the animal up - simply to ensure staff has time</p> </div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"></div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>We supply all that is needed for the animal( No fees for the fosters - just gas with pick ups and drop offs )</p> </div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>
<b>RTO/RTH</b>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Reclaim form to capture owner info</p> </div> <div style="width: 30%;"> <p>application for owner info &amp; they must show proof of ownership unless the pet is MC to them</p> </div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>the only have home checks if ordered by court</p> </div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Calls in and an appointment is made for them to see the animals and if proof is given they go home.</p> </div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"></div> <div style="width: 30%;"></div> <div style="width: 30%;"></div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>can waive fees</p> <p>proof of rabies and license if none fee doubles</p> </div> <div style="width: 30%;"> <p>Will waive all fees if owner cannot afford. fees associated with RTO</p> <p>1st reclaim free. Tbh, we try not to charge even for additional reclaims.</p> </div> <div style="width: 30%;"> <p>Fees depend on alot, times here at MAS; spayed/neutered/or not... if they stay to get fixed we can work on fees with</p> <p>Waivable but there</p> </div> </div>