

Fast Track – Office Hours 3

5/9/23

Hidden Gems: How to Make Your Shelter Software Help You Work Smarter, Not Harder:

Summarizing data to identify patterns

TRACK COACHES:

LEAD COACH: <u>Becky Stuntebeck, DVM</u>, Facility Design Veterinarian at the UC Davis Koret Shelter Medicine Program

CO-COACH: <u>Cindi Delany, DVM</u>, Maddie's Million Pet Challenge Director of Online Learning at UC Davis Koret Shelter Medicine Program





Welcome! Today's Agenda:

- Reminders
 - Review resources $\rightarrow \rightarrow \rightarrow$ links in chat $\rightarrow \rightarrow \rightarrow$
 - Maddie's University Homebase
 - Workbook
- Announcements
 - 5/16 Session: Shelter Data Showcase BarCamp

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• 5/23 Office hours

Today's Agenda

WIJJJJJJ

BarCamp: Shelter Data Showcase

• What is a "BarCamp?"

- User-generated, ad-hoc "un" conference
- "No spectators, only participants"
- Discussions, demos, and interactions provided by attendees
- 5/16 Live session: Shelter Data Showcase
 - Share your data discoveries, hacks, and applications.
 - Start a **conversation** about questions or challenges with regard to data input, access, review, or communication.
 - Show up! No need to sign up or register to present.
 - All welcome; **beginners/novice**s strongly encouraged
 - OPTIONAL: Intrigued but unsure? Got questions?
 - Email me

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Data Tracking and Sharing with Grantmakers and other Stakeholders

- Welcome to our guests!
 - Tricia Sebes, ASPCA NTSI
 - Allison Cardona/Nadia Oseguera, California For All
- How do these grant funders consider shelter data?
 - Do they assess live release rate or numbers of animals euthanized? If yes, how do these metrics affect their funding decisions?
 - Are there other metrics that are important to considering grant requests?



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Population Balance Calculation

From Shelter Animals Count www.shelteranimalscount.org/pbc



The SAC Population Balance Calculation (PBC) is the formula we use to determine if a shelter's population is increasing, decreasing, or staying the same. It simply takes the total outcomes divided by the total intakes for a time period.

- 100% means that animals are leaving at the exact same rate that they're coming in so the total number of animals is unchanged (equilibrium)

- Under 100% means the population is increasing (i.e. 97% means 3% of animals entering the shelter stayed in the shelter)

– Over 100% means the population is decreasing (i.e. 107% mean 7% more animals left than entered the shelter)



Looking at January–June 2022, we are at a 94.2% PBC.

What should we talk about today?

Go to www.menti.com and use the code 3894 6738

🞽 Mentimeter

Instructions

www.menti.com

Enter the code **3894 6738**



- Length of Stay
- Outcomes
- Community Services



Length of Stay



<u>Animal Flow Presentation</u> – will be available on "Resources" tab on Maddie's University in course's "homebase"



Optimizing LOS



How to calculate - next slide



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Calculating/Reviewing LOS

- Assessing the average Length of Stay (aLOS)- is it good or bad?
 - Sources of "wobble"
 - Be consistent, look for trends over time
 - Why average vs median vs absolute?
- How to get it
 - Software reports: Go with the flow shelter database reporting
 - Calculations
 - Intake based: aLOS for animals entering the shelter in a specific period (ignores animals with outcome but not intake in given time period)
 - Outcome based: aLOS for animals leaving the shelter in a specific period (ignores animals with intake but not outcome in given time period)
 - Care-days: aLOS of animals who were in the system in a specific period (e.g. Jan)



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- Excel demo
- How to slice it?

Upcoming Meetings





- 5/16/23 Live Meeting Shelter Showcase BarCamp
 9 AM PST (10 AM MDT, 11 AM CDT, 12 PM EDT)
- 5/23/23 Office Hours (with surprise "celebrity" appearances!!)
 1PM PST (2 PM MDT, 3 PM CDT, 4 PM EDT)









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