

Spring 2023

SHELTER SUMMIT

+ FAST TRACKS

Fast Track – Live Meeting 2 4/20/2023 Are You Staying Within Your Capacity for Care? C4C Calculations

TRACK COACHES:

LEAD COACH: Cindy Karsten, DVM, DABVP (Shelter Medicine Practice)
Director of Outreach at the UC Davis Koret Shelter Medicine Program

CO-COACH: Ivy Ruiz, Outreach Specialist at the UC Davis Koret Shelter Medicine Program



— MADDIE'S® —
**MILLION PET
CHALLENGE**



Today's Agenda

1. Community Guidelines
2. Brief Overview
3. C4C Workbook Reveal
4. Sample Calculations
5. Your turn! And questions
6. Next meeting overview



Community Guidelines

- Stay present - stay curious
- Share the air
- Listen to understand
- What you learn leaves; what you say stays
- Perfection is not necessary, possible or desirable
- We all know something; none of us know everything
- We don't all start or end at the same place
- Remember the platinum Rule: Treat others as they wish to be treated
- See differences as additive, not contradictory
- Video on if possible
- We respect time - we will always start and end on time

➤ **Have Fun!**

What determines Capacity for Care?



Staff Training and Skill



Staffing Level



Humane Housing



Length of Stay



Outcomes & Outcome Rates



Effect of LOS

Average Daily Intake	Average LOS	Average Daily Population
10	5	50

Effect of LOS

Average Daily Intake	Average LOS	Average Daily Population
10	5	50
10	10	100

Effect of LOS

Average Daily Intake	Average LOS	Average Daily Population
10	5	50
10	10	100
10	20	200

Effect of Daily Population Size

Average Daily Outcome	Average Daily Population	Inevitable LOS
10	50	5



Effect of Daily Population Size

Average Daily Outcomes	Average Daily Population	Inevitable LOS
10	50	5
10	100	10

Effect of Daily Population Size

Average Daily Outcomes	Average Daily Population	Inevitable LOS
10	50	5
10	100	10
10	200	20

Holding Versus Flow Capacity

Holding =
care



Holding capacity:
How many animals in the
shelter at any one time.

Flow =
service



Flow capacity: how many
animals pass through the
shelter over time

Problem

Across the region

Humane Society criticizes Sacramento's animal shelter

Sacramento's animal shelter doesn't provide enough training to employees, has minimal disease control and animal treatment is poor, according to a report by the Humane Society of the United States.

The Humane Society in the 282-page report released Monday called for a major overhaul in the way the Sacramento facility is run.


The City Council hired the Humane Society to investigate the facility after several residents wrote in with complaints.

The Humane Society report said health care was so bad at the facility that dead animals were found in cages every morning that an inspection team visited.

Employees also do not scan the animals for microchips that may lead them to an owner, and workers have been told not to give tranquilizing drugs to animals before euthanasia because of cost concerns, the report said.

City officials have given no specific changes they will recommend the animal shelter pursue.

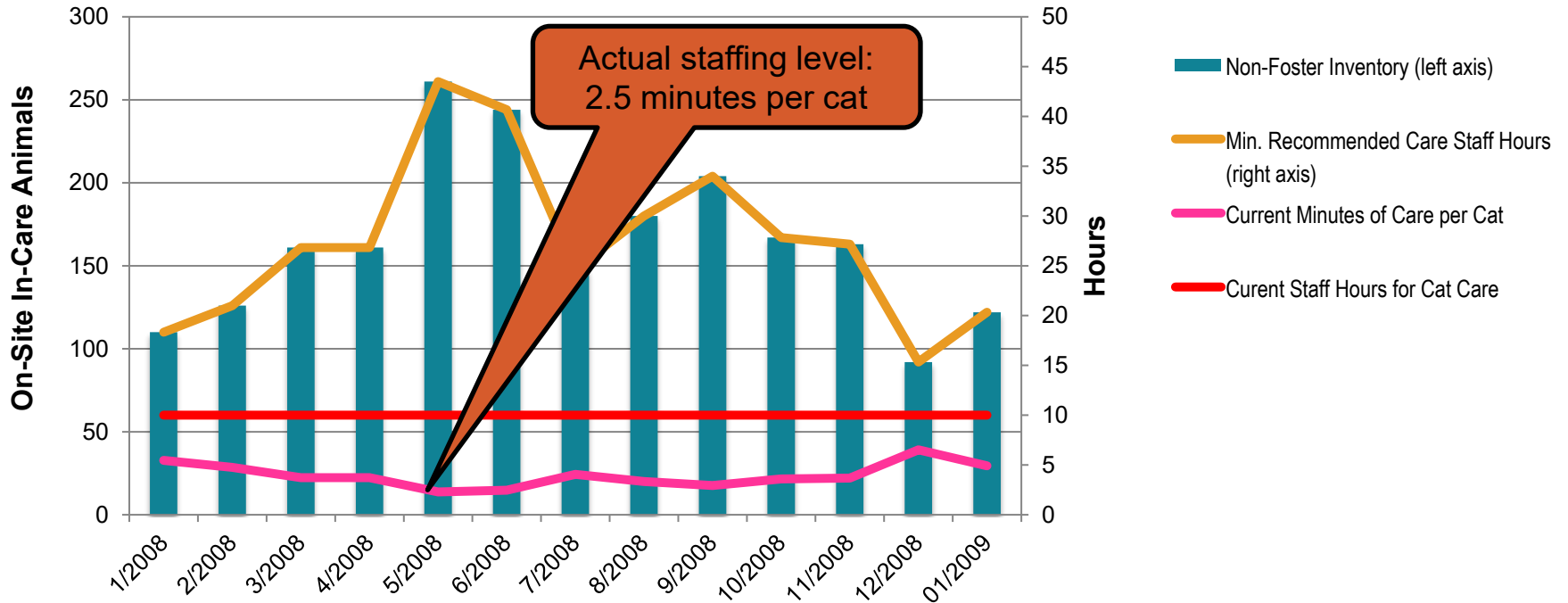
— *From staff and wire reports.*



“Minimal disease control...treatment is poor....employees do not scan animals for microchips...”

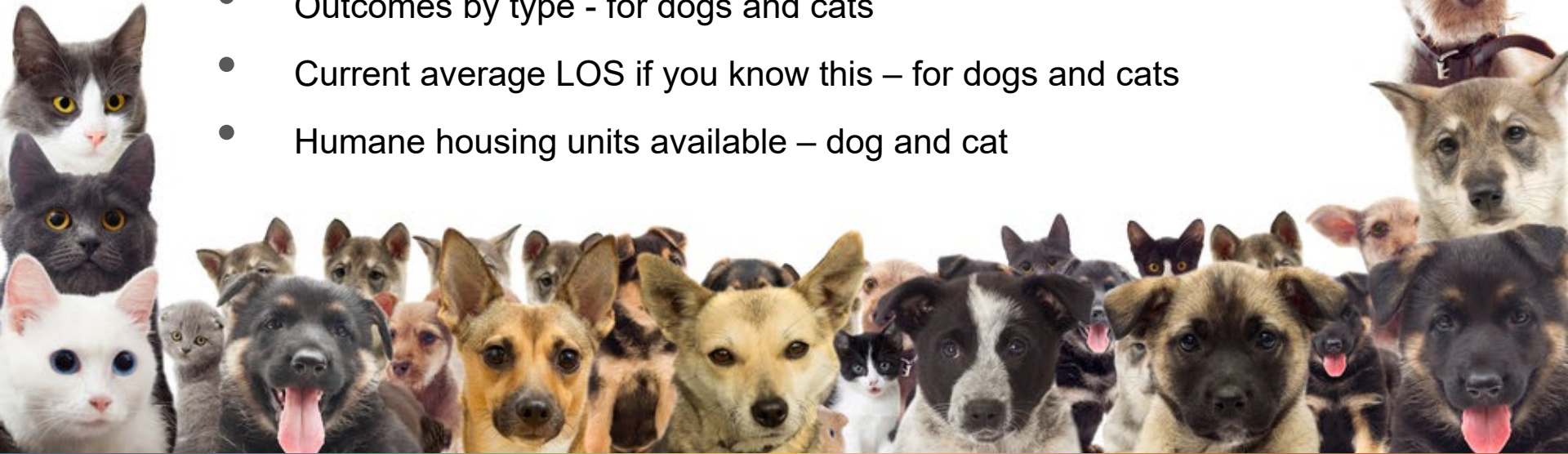
Reality Check

Staffing for care relative to inventory/on-site in-care animals



Data for today's live meeting

- Monthly intake over the last year – for dogs and cats
- Currently staffing level for basic animal care
- Outcomes by type - for dogs and cats
- Current average LOS if you know this – for dogs and cats
- Humane housing units available – dog and cat



Next Live Meeting

LOS!

- **Identifying Bottlenecks**
- **Eliminating Bottlenecks**
- **Brief discussion on population rounds**



See you next time!

- **Share info** on this Fast Track with your team (meeting registration link)
 - <https://sheltermedicine.zoom.us/meeting/register/tZMtdumppzosHtV9whKkEVbdWk5QBA4WUM8Q>
- Check out our **other Fast Tracks** –
 - www.sheltersummit.com
- Visit this Fast Track's **home base at Maddie's University** to access meeting schedules, meeting recordings, resources, slide decks, etc.
 - https://university.maddiesfund.org/p/MMPC_Learniverse_Spring_2023_Shelter_Summit_Fast_Track_Capacity_For_Care
- **Next meetings:**
 - 4/27/23 - All Welcome Office Hours 2
 - 9 AM Pacific/MST (10 AM MDT, 11 AM CDT, 12 PM EDT)
 - 5/4/23 - Live Meeting 3
 - 9 AM Pacific/MST (10 AM MDT, 11 AM CDT, 12 PM EDT)

Don't hesitate, reach out!



Cindy Karsten, DVM
clkarsten@ucdavis.edu

Ivy Ruiz
ivyruiz@ucdavis.edu