

Spring 2023

# SHELTER SUMMIT

+ FAST TRACKS

## Fast Track – Office Hours 2 4/27/2023 Are You Staying Within Your Capacity for Care? C4C Calculations Q & A



### TRACK COACHES:

**LEAD COACH:** Cindy Karsten, DVM, DABVP (Shelter Medicine Practice)  
Director of Outreach at the UC Davis Koret Shelter Medicine Program

**CO-COACH:** Ivy Ruiz, Outreach Specialist at the UC Davis Koret Shelter Medicine Program



— MADDIE'S® —  
**MILLION PET  
CHALLENGE**

  
**Learniverse**

# Welcome Back to Capacity for Care



# Today's Agenda

1. Community Guidelines
2. Updated C4C Workbook Reveal
3. How'd it go? General Q & A
4. Next meeting overview



# Community Guidelines

- Stay present - stay curious
- Share the air
- Listen to understand
- What you learn leaves; what you say stays
- Perfection is not necessary, possible or desirable
- We all know something; none of us know everything
- We don't all start or end at the same place
- Remember the platinum Rule: Treat others as they wish to be treated
- See differences as additive, not contradictory
- Video on if possible
- We respect time - we will always start and end on time

➤ **Have Fun!**

# What determines Capacity for Care?



Staff Training and Skill



Staffing Level



Humane Housing



Length of Stay



Outcomes & Outcome Rates



# Holding Versus Flow Capacity

Holding =  
care



Holding capacity:  
How many animals in the  
shelter at any one time.

Flow =  
service



Flow capacity: how many  
animals pass through the  
shelter over time

# Next Live Meeting

## LOS!

- **Identifying Bottlenecks**
- **Eliminating Bottlenecks**
- **Brief discussion on population rounds**



# See you next time!

- **Share info** on this Fast Track with your team (meeting registration link)
  - <https://sheltermedicine.zoom.us/meeting/register/tZMtdumppzosHtV9whKkEVbdWk5QBA4WUM8Q>
- Check out our **other Fast Tracks** –
  - [www.sheltersummit.com](http://www.sheltersummit.com)
- Visit this Fast Track's **home base at Maddie's University** to access meeting schedules, meeting recordings, resources, slide decks, etc.
  - [https://university.maddiesfund.org/p/MMPC\\_Learniverse\\_Spring\\_2023\\_Shelter\\_Summit\\_Fast\\_Track\\_Capacity\\_For\\_Care](https://university.maddiesfund.org/p/MMPC_Learniverse_Spring_2023_Shelter_Summit_Fast_Track_Capacity_For_Care)
- **Next meetings:**
  - 5/4/23 - Live Meeting 3
    - 9 AM Pacific/MST (10 AM MDT, 11 AM CDT, 12 PM EDT)
  - 5/11/23 - All Welcome Office Hours 3
    - 1 PM Pacific/MST (2 PM MDT, 3 PM CDT, 4 PM EDT)



**Don't hesitate, reach out!**



**Cindy Karsten, DVM**  
**[clkarsten@ucdavis.edu](mailto:clkarsten@ucdavis.edu)**

**Ivy Ruiz**  
**[ivyruiz@ucdavis.edu](mailto:ivyruiz@ucdavis.edu)**